



APPLICATION FORM FOR iCONNECT SERVICES (Page 1 of 2)

What is iCONNECT?

iCONNECT is a Commonwealth Government-funded and PYMedia-managed project that assists Indigenous households to get a home phone service in regional areas of SA (except Adelaide city), Ngaanyatjarra Lands of WA, and NT communities south of Alice Springs. iCONNECT covers the costs of telephone installation and manages the order with the telephone service provider. iCONNECT also offers a telephone handset with a PhoneAway card starter pack for \$25 total.

If you want to get a home phone through PYMedia’s iCONNECT Project, please answer the questions below, tick your choice in the box, and fax back to iCONNECT on (08) 8952 6925.

1. Are you an Aboriginal or Torres Strait Islander person?

- No** (sorry, iConnect is funded for Indigenous persons only) **Yes** (Please complete below)

2. Do you want to get an iCONNECT service?

- No Yes

3. Do you already have a phone in your house?

- No Yes

4. What type of iCONNECT service do you want?

- In-Contact** (Telstra only)-you MUST provide us with your CRN on next page

Only make calls using a Telstra PhoneAway card / receive all calls except reverse charge calls.

Costs: No monthly phone bill or monthly line rental.

- Homeline Plus, Homeline Complete, Homeline Net**

Make / receive any calls with options such as call barring. Contact iCONNECT for further information.

Costs: Monthly phone bill + monthly line rental (from \$23.50 to \$26.50) + options cost

- Homeline Budget**

Make / receive any calls with options such as call barring. Contact iCONNECT for further information.

Costs: Monthly phone bill + \$17.50 monthly line rental + options cost

5. Which telephone service provider do you want to use?

- Optus Primus AAPT
 Telstra (the only choice for In-Contact and Homeline Budget services)

6. How do you want your telephone number listed?

- As a 'silent' number (not in phone book— costs \$2.93 every month)
 Listed in the telephone book

7. Do you or anyone in your home have a diagnosed life-threatening medical condition?

- No Yes - You may be eligible for priority assistance, which entitles you to quicker service from Telstra. Please call PYMedia on 1800 005 797 as you may need to fill out another form.

If you order an InContact service and, after it is installed, you decide that you want to change it over to a normal service, you won't be charged if it is before August 2004. However, if this happens more than once or after August 2004, you will be responsible for any costs that the telephone service provider charges.

I understand the choices that I have ticked above.

Name:

Signed:.....

Address:

Date:.....



APPLICATION FORM FOR iCONNECT SERVICES (Page 2 of 2)

Fax completed forms to iCONNECT on (08) 8952 6925. For more information see www.waru.org/pymedia/iconnect

Fields in red** indicate information required before application form can be processed							
Application date		Time		Required date	ASAP	Time	
CUSTOMER DETAILS (person who is applying for phone service)							
Name**							
Other name							
CRN/Entitlement No** (Centrelink number)							
Address** (house # or lot #)							
Community**							postcode
Date of birth**					Driver's Licence		
Phone History**	Current telephone #				Previous phone #		
Does your house have:	Telephone line?	Yes	No	Telephone cabling into house?	Yes	No	
	A telephone wall socket inside the house?				Yes	No	
	Is there a telephone trench from the house to the fence?				Yes	No	
Directory Listing	Phone number listed in the phone directory (free service)?				Yes	No	
COMMUNITY DETAILS (where we can contact you or leave a message for you)							
Contact name:							
Contact address (i.e. community office contact)							
	Postcode		email				
Contact phone					fax		
PAYMENT DETAILS							
Do you want to order a PhoneAway telephone handset & card starter pack for \$25?**					Yes	No	
How will you forward your payment to PYMedia?** Please select one of the following:							
Personal payment to PYMedia	CDEP deduction		Centrepay deuction		Other		
Payment from Community Office	Community Details:			Contact name: Phone Number:			